

# VESSEL

## Terms and Conditions

The Vessel Card program is a complimentary Membership Program operated by Steersons Pty Ltd, (ABN 21 131 955 296) trading as Vessel as agents for the participating venue. The Program is only available to members who are frequent visitors of Vessel Sydney.

**VESSEL – 1 Shelley Street, King Street Wharf, Sydney NSW 2000**

**Ph: 02 9295 5070**

**HEAD OFFICE – Vardis Venues, 1A Shelley Street, King Street Wharf, Sydney NSW 2000**

**PH: 9295 5044**

1. To join the Vessel Card Member Program, you must collect your card at Vessel and register your details online at [www.vesselsydney.com.au](http://www.vesselsydney.com.au). Once registered, you can then begin to earn credit and enjoy membership benefits. You will be unable to redeem benefits until you complete your details online.
2. To earn Vessel credit, you **must** present your card at Vessel Café, Bar or Italian Restaurant when making a purchase, your card will then be swiped by a Vessel Crew Member to record the purchase amount and credit earned from that purchase. If card isn't presented at time of purchase, no credit will be earned for that purchase i.e. Receipts won't be accepted at a later time for credit accrual.
3. Vessel credit can be earned or redeemed in-store at Vessel Café for café purchases, including both takeaway or dine-in café purchases, Vessel Italian Restaurant including both dine-in or takeaway and Vessel Bar.
4. To earn Vessel credit, the Vessel Cardholder Member must be paying the bill.
5. Members may earn Vessel credit on this ratio AUD\$1 = 10 cents with a maximum of \$50 credit earned per transaction, per day (excludes gratuity). Vessel has the right to adjust this credit ratio at any time.
6. Vessel credit is accrued on the basis of 10 cents per AUD\$1 spent at Vessel Café, Bar and Italian Restaurant. The Vessel credit accumulates and can be redeemed for future purchases at Vessel Café, Bar and Italian Restaurant.
7. The Vessel Card allows you to load a dollar value onto your Vessel Card for future purchases in-store at Vessel. This dollar value is a pre-payment only for the goods of Vessel Café, Bar and Italian Restaurant. No credit card, credit line, overdraft protection, or deposit account is associated with the Vessel Card.
8. If you load dollar value onto your Vessel Card you will be credited with 10 cents per AUD\$1 loaded (maximum of \$50 credit per transaction per day).
9. Any amount loaded onto your card is non-refundable, and may not be redeemed for cash. If you cancel your membership, your loaded credit is non-refundable.
10. The minimum dollar value amount you can load onto your Vessel Card is AUD\$20. Vessel may change the minimum amount at any time, without notice.
11. When redeeming a purchase with credit on your Vessel Card, no additional credit will be accumulated.
12. Vessel credit cannot be redeemed for cash.



**Vessel:** 1 Shelley Street  
King Street Wharf, Sydney NSW 2000  
T: 02 9295 5070 [info@vesselsydney.com.au](mailto:info@vesselsydney.com.au)  
[www.vesselsydney.com.au](http://www.vesselsydney.com.au)

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13. Vessel credit cannot be earned in conjunction with any other special or offer.
14. To view your credit balance on your Vessel Card, you must do so online at [www.vesselsydney.com.au](http://www.vesselsydney.com.au)
15. By registering your Vessel Card, the member hereby gives permission for Vessel to contact the member via the contact details provided. Due to privacy laws, individual account information will not be given to anyone other than the member whose name appears on the account.
16. All important notices will be communicated to members via electronic mail. It is the responsibility of the member to ensure their e-mail address has been provided and is correct. Vessel accepts no responsibility if email communication has not been received by Members or for any delay in delivery due to technical disruption or other reasons.
17. Vessel Card Members have access to change their personal details at any time via the website at [www.vesselsydney.com.au](http://www.vesselsydney.com.au)
18. If you forget your login password details, please contact Vessel's head office on (02) 9295 5044 or [info@vesselsydney.com.au](mailto:info@vesselsydney.com.au) to receive a new password.
19. Vessel Card Members may be offered special promotions periodically that we feel will be of interest to you. These could be subject to additional terms and conditions.
20. Vessel does not charge any fees for the issue, activation or use of your Vessel Card.
21. Any discrepancy will only be honoured upon presentation and review of the Vessel receipt/s.
22. Vessel credit cannot be credited retrospectively and can only be allocated to one account. Once Vessel credit has been earned and awarded to one Membership Account, it cannot be transferred.
23. Membership privileges will only be extended to the Vessel Card Member. Members must identify themselves to the Vessel Crew Members on settling the bill by providing their Membership Card for credit accumulation purposes.
24. Vessel reserves the right to remove credit from your member account that has been added incorrectly, without notice to the Card Member.
25. It is the individual member's responsibility to notify Vessel of any change in any personal details. If we are unable to contact a member within a 6-month period, we reserve the right to close the membership account. All Vessel credit at that time will be forfeited.
26. Vessel reserves the right to cancel a Membership at any time if it appears that the Membership is being used in any other way than which the program is designed.
27. Vessel reserves the right to suspend the membership of any Card Member in the event that large credit loads accumulate on your Vessel membership account pending investigation into that credits' accumulation.
28. Vessel is not responsible for lost, damaged or stolen cards. The card is to be treated like cash. Any outstanding credit in those instances will be forfeited.
29. Federal, state or other taxes resulting from Vessel credit earned or redeemed are the sole responsibility of the member.
30. The program has no predetermined lifespan and may continue until such time as Steersons Pty. Ltd, in its sole discretion, elects to designate a termination date.
31. If the program is cancelled at any time, all Vessel credit at the time of cancellation will be forfeited.



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32. Should the Vessel Card Member program be unable to operate as intended, for reasons outside of Vessel's control such as computer virus or unauthorized intervention that affects the security of the programs administration and information, Vessel reserves the right to cancel or modify the program.
33. Vessel reserves the right to change, limit, add or delete any of the program rules, terms, conditions, credit benefits, in whole or in part, at any time, as its sole discretion, with or without notice. Members may not rely upon the continued availability of any benefit.
34. In all matters, all decisions of Vessel will be final and cannot be contested. The Member hereby agrees to accept such decisions.
35. Other than as provided herein neither the program nor any benefit offering or the like relating to the program shall be construed as or constitute a contract or otherwise establish a contractual relationship between Steersons Pty. Ltd. and the member.



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